

Special Terms and Conditions: MT Promotional Offers for DStv Stream

Special Terms for Promotional Offers valid from:

11th October 2026 to 30th November 2026 (the "Promotional Period")

Scope

1. These Special Terms govern the following two promotional offers made by Mauritius Telecom Ltd ("MT") to myt home subscribers ("Subscriber", "you" or "your") during the Promotional Period:
 - (a) **the Compact Plus Promotional Offer, which gives a discounted rate on DStv Stream Compact Plus; and**
 - (b) **the 1 Month Free Promotion, which gives one month free on a new DStv Stream subscription.**
2. These Special Terms apply together with the myt DStv Stream Terms and Conditions and DStv customer agreement, which are incorporated by reference. By taking up either promotion, you agree to be bound by these Special Terms.

Eligibility

3. The Compact Plus Promotional Offer is available to myt home subscribers who, during the Promotional Period:
 - (a) subscribe to DStv Stream Compact Plus as new DStv Stream subscribers;
 - (b) upgrade to DStv Stream Compact Plus from DStv Stream Access, Family or Compact; or
 - (c) being existing DStv Stream Compact Plus subscribers billed at the standard rate of Rs. 1500/month, apply for the offer at any MT Shop or by contacting 8902.

The discounted rate shall not apply automatically to subscribers under paragraph (c) and shall take effect only from the date on which MT accepts their application.

4. The 1 Month Free Promotion is available to myt home subscribers who take up a new DStv Stream subscription to Access, Family, Compact or Compact Plus during the Promotional Period. For the avoidance of doubt, existing DStv Stream subscribers who upgrade or apply under clause 3(b) or 3(c) are entitled to the Compact Plus Promotional Offer only, and not to the free month.

Compact Plus Promotional Offer

5. If you take up the Compact Plus Promotional Offer, you shall benefit from a discounted rate of Rs. 999/month instead of Rs. 1500/month (VAT inclusive). This discounted rate shall apply to your DStv Stream Compact Plus subscription from the date of subscription or upgrade or, for subscribers under clause 3(c), from the date on which MT accepts their application (the "Start Date"), and remain valid for the next 24 months. If you are a new subscriber under clause 3(a)

who also benefits from the 1 Month Free Promotion, your first month shall be free and the discounted rate shall apply for the remaining 23 months.

6. By taking up the Compact Plus Promotional Offer, you agree to a new minimum term of 24 months from the Start Date, which replaces the 12-month minimum term under the myt DStv Stream Terms and Conditions, including any part of it remaining on your current subscription. Any cancellation by you during this 24-month term is subject to a cancellation penalty fee of Rs. 2000, as outlined in the myt DStv Stream Terms and Conditions. The same fee shall apply if your DStv Stream subscription ends during that term because your myt home subscription is cancelled, or is terminated by MT for non-payment or breach.

1 Month Free Promotion

7. You shall not be charged for the first month of your new DStv Stream subscription. Billing shall start from the second month at the applicable monthly rate.
8. The free month forms part of your minimum term. If you cancel before the end of your minimum term, including during the free month, the cancellation charges under the myt DStv Stream Terms and Conditions or, for DStv Stream Compact Plus, clause 6 shall apply.
9. The 1 Month Free Promotion may be used only once per Subscriber during the Promotional Period.

Billing and Charges

10. During the 24-month period, your monthly bill shall show 'DStv Stream – Compact Plus Promo' with the discounted rate.
11. After the completion of your 24-month discounted rate period, you shall be billed monthly for your DStv Stream Compact Plus package at the standard rate prevailing at that time. Any cancellation after the 24-month minimum term is subject to the fixed charge of Rs. 1000 under the myt DStv Stream Terms and Conditions.

Changes and Termination

12. MT reserves the right to terminate or restrict access to the promotional benefits at any time without liability. In that case, no cancellation penalty fee shall apply to you.
13. The promotional offers shall expire on *30th November 2026*, unless MT extends the Promotional Period or ends it earlier. Any extension shall be published on the myt website, and these Special Terms, including all references to the Promotional Period, shall then apply to the extended period. The last day of the Promotional Period is the last date to subscribe, upgrade or apply for the offers and does not shorten the 24-month discounted rate period.
14. In the event that MT agrees to your request to downgrade from DStv Stream Compact Plus to another DStv Stream package during the 24-month minimum term, the discounted rate shall end, you shall be billed at the standard rate of your new package and no downgrade fee will apply. If you upgrade to DStv Stream Premium during the 24-month minimum term, the discounted rate shall end, and you shall be billed at the standard rate of DStv Stream Premium. In either case, the 24-month minimum term shall continue to apply and the discounted rate cannot be restored by a later change of package.

General Conditions

15. These promotions cannot be used in conjunction with any other voucher, promotional offer or discount applicable to similar products and/or services, except that a new DStv Stream Compact Plus subscriber under clause 3(a) may benefit from both promotions as set out in clause 5.
16. These promotions cannot be transferred or exchanged for cash or credit.
17. There shall be no refund or credit given for any unutilised subscription.
18. Access to DStv Stream under these promotions is provided "as-is" with no guarantees. MT shall not be liable for any programming changes or unavailability. Changes to the channels or content of any package shall not entitle you to cancel without paying the applicable cancellation charges.
19. MT's obligations under these promotions are subject to the continued availability of the DStv Stream service from MultiChoice.
20. MT may refuse a promotion where your myt account has unpaid amounts. MT may also withdraw a promotion where it reasonably considers that it was obtained by fraud or misuse. In that case, the standard rate shall apply from the date of withdrawal, your minimum term and the cancellation charges in clauses 6 and 8 shall continue to apply, and clause 12 shall not apply.
21. All other terms under the existing myt DStv Stream Terms and Conditions and DStv customer agreement remain in full force and effect. For the avoidance of doubt, the myt DStv Stream Terms and Conditions shall continue to govern the relationship between the Subscriber and MT at all times, except where expressly stated otherwise in these Special Terms.