

## Fair Usage Policy For Mobile Services

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Cellplus Mobile Communications Ltd (“Cellplus”) offers unlimited high-speed internet, voice and SMS plans with its mobile subscriptions (“Unlimited Packs”).

In the interest of ensuring that all customers get the best possible service whatever the time of day, Cellplus therefore asks that customers use the Unlimited Packs in accordance with this Fair Usage Policy (“FUP”).

The following provisions and measures have been established in order to ensure that all users can enjoy the best possible user experience; to guarantee stable network availability; and to make sure that Cellplus can continue offering its unlimited services at best possible price.

### ***Fair use means:***

- ***Intended for individual Customer Use only***

- (i) The Unlimited Packs are for individual use by a subscriber and are not for commercial use, resale or use by groups of individuals
- (ii) The use of voice, text and data or Internet access services by a customer via any other access point connected to a computer for the purpose of making large number of voice and video calls and/or sending a high volume of data and/or simultaneously sending SMS or MMS, is not allowed on Unlimited Packs.
- (iii) Unlimited access cannot be exploited for profit, reselling, and commercial gain or for prolonged continuous use that has an adverse impact on the service and experience of other my.t mobile customers.

- ***Intended for use on a device not connected to others or on a network.***

The unlimited data service on the packages is not intended to be a primary fixed home or fixed business broadband connectivity and the Customer is not allowed to use his/her mobile data connection in a device that acts as a router, modem, IoT device or as a hotspot or tethering any other device (such as a computer, smartphone, other phones, eBook or eReader, media player, laptop, notebook, tablet, mobile hotspots, gaming consoles, or other devices with similar functions). This includes, without limitation, the use of connection kits, applications, devices or accessories (using wired or wireless technology).

### **What happens if your usage falls outside the FUP?**

If the customer violates this FUP, Cellplus reserves the right to impose additional charges and/or suspend and/or terminate the service and/or take any such appropriate steps deemed necessary by Cellplus without notice.

### **Other Terms and Conditions**

Cellplus reserves the right to amend this FUP at any time it deems necessary with or without notice.

The FUP must be read in conjunction with the Prepay and Postpay my.t mobile Terms and Conditions.