Terms and Conditions

Online Recharge

By using the Online Recharge Service ("Service") for your myt mobile prepay account, you agree to comply with the following Terms & Conditions:

1.0 Service Description

The Service allows you to recharge your myt Mobile Prepay number ("Mobile Number") using a valid credit or debit card via our official website (myt.mu).

2.0 Eligibility Requirements

To use this Service, you must:

- be the owner of the Mobile Number or have the owner's consent.
- be at least 18 years old.
- use a valid authorised credit/debit card (Visa, Mastercard)

3.0 Payment Terms

Payment Methods

- You may pay using the following methods: Credit or Debit Card (Visa, Mastercard).
- All transactions are processed via secure third-party payment gateways.
- Cellplus does not store your card or banking credentials.

Authorisation

By initiating a recharge, you:

- confirm the accuracy of the Mobile Number and top-up amount;
- authorise your bank/payment provider to deduct the specified amount; and
- agree to our privacy policy regarding the processing of personal data.

4.0 Recharge Confirmation

- Once payment is successful, you will receive an SMS confirming your recharge.
- You are responsible for entering the correct Mobile Number and selecting the correct top-up amount or data pack.
- Cellplus will not be liable for recharge made to incorrect Mobile Number or with an incorrect amount.
- Transactions are final and non-refundable once processed (unless failed).
- By initiating the recharge, you consent to the bank debiting the specified amount from your account.

5.0 Limitation of Liability

Cellplus shall not be held responsible for:

- Failures caused by third-party payment processors, banks, or network issues
- Delays, fraud, or errors beyond our reasonable control

6.0 Amendment to Terms

Cellplus reserves the right to update or modify these terms at any time. Updated terms shall become effective immediately upon posting on myt.mu.

7.0 Governing Policies

Your use of this Service is also subject to:

- Our Privacy Policy: https://www.myt.mu/legal/privacy-policy.jsp
- Our General Terms and Conditions: https://www.myt.mu/legal/general-terms.jsp