

**Terms and Conditions for Free Monthly Mobile Data Package (18-25)  
for Citizens aged 18-25 years old**

**1. Object**

- 1.1. These terms and conditions ("Terms") govern the use of the my.t mobile Free Monthly Data Package ("Package") offered by Cellplus Mobile Communications Ltd ("Cellplus") to eligible citizens in the Republic of Mauritius aged 18-25 years old ("Eligible Customers") in accordance with paragraph 471 of the National Budget 2024/2025.
- 1.2. By using the Package, Eligible Customers agree to be bound by these Terms, as well as the my.t mobile General Terms and Conditions available on myt.mu.
- 1.3. In the event of any conflict between these Terms and the my.t mobile General Terms and Conditions, these Terms shall prevail.

**2. Eligibility and Application**

- 2.1. To qualify for the Package, applicants must be citizens of the Republic of Mauritius who have attained the age of 18 years and are under the age of 25 years in the month for which the Package is to be provided and have registered their SIM card in accordance with the Information and Communication Technologies (SIM Card Registration) Regulations 2023.
- 2.2. Applicants must check their eligibility and apply for the Package through the Mauritius Revenue Authority (MRA) website.
- 2.3. Subject to clause 2.5, upon successful qualification by the MRA, the applicant becomes an Eligible Customer, and the free monthly data will be activated on their my.t mobile account.
- 2.4. Cellplus shall not be responsible for any decisions made by the MRA regarding eligibility, and all queries related to eligibility must be directed to the MRA.
- 2.5. In the event that an applicant fails to comply with the Information and Communication Technologies (SIM Card Registration) Regulations 2023 or any other applicable law or regulation, Cellplus reserves the right to refuse the provision of the Package, despite the applicant meeting the age eligibility criteria.
- 2.6. Each Eligible Customer is entitled to the Package on only one (1) mobile number. If an Eligible Customer has multiple mobile numbers that satisfy the eligibility criteria outlined in clause 2.1, the Package will only be provided for one (1) mobile number. In the event that Cellplus discovers or reasonably believes that an Eligible Customer is benefiting from the Package on more than one (1) mobile number, whether due to fraud, error, or any other reason, Cellplus reserves the right to immediately suspend or terminate the additional Packages without prior notice.

**3. Package Details**

- 3.1. The Package offers Eligible Customers a free monthly data allowance of 200GB.

- 3.2. In the event that the Eligible Customer exceeds the 200GB data allowance within the month, he/she will browse at reduced speed.
- 3.2. The data allowance is valid for one month and cannot be carried forward to the following month.
- 3.3. The Package is automatically renewed each month, subject to the Eligible Customer's continued eligibility.
- 3.4. The data allowance is non-transferable.

#### **4. Usage Restrictions**

- 4.1. The Package is intended for personal use only. Commercial use, including but not limited to creating hotspots or reselling the data, is strictly prohibited.
- 4.2. Cellplus reserves the right to monitor usage patterns and investigate any suspected misuse of the Package.
- 4.3. In the event of any misuse or violation of these Terms, Cellplus may, at its sole discretion, suspend or terminate the Eligible Customer's access to the Package without prior notice.

#### **5. Fair Usage Policy**

- 5.1. The Package is subject to Cellplus' Fair Usage Policy, which is designed to ensure the stability and reliability of the network for all customers.
- 5.2. Cellplus reserves the right to apply traffic management measures, including but not limited to speed restrictions or data throttling, in the event of excessive usage or network congestion.

#### **6. Service Availability and Quality**

- 6.1. Cellplus will make reasonable efforts to ensure the availability and quality of the Package but does not guarantee uninterrupted or error-free service.
- 6.2. Cellplus shall not be liable for any loss, damage, or inconvenience suffered by Eligible Customers due to network issues, service disruptions, or other factors beyond its reasonable control.
- 6.3. The data speed and network coverage for the Package shall be subject to Cellplus' network capabilities and limitations.

#### **7. Termination and Modification**

- 7.1. Cellplus reserves the right to modify, suspend, or terminate the Package at any time, with or without prior notice, for technical, legal, or regulatory reasons.
- 7.2. In the event of revocation or cancellation of the measure by the relevant authorities for any reason, this agreement shall automatically cease, and Eligible Customers shall not be entitled to any compensation or refund.
- 7.3. Cellplus reserves the right to suspend or terminate the Package in the event of a change of ownership of the mobile number associated with the Package.

## **8. Liability**

- 8.1. Cellplus shall not be liable for any errors or delays in approving eligibility by the MRA.
- 8.2. Cellplus shall not be liable for any failure by the Eligible Customer to comply with any applicable law or regulation, including but not limited to the Information and Communication Technologies (SIM Card Registration) Regulations 2023.
- 8.3. Cellplus shall not be liable for any suspension or termination of the Package due to a change of ownership of the mobile number associated with the Package.
- 8.4. To the fullest extent permitted by law, Cellplus, its parent company, directors, employees or agents shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the use or inability to use the Package.

## **9. Governing Law and Jurisdiction**

- 9.1. These Terms shall be governed by and construed in accordance with the laws of Mauritius.
- 9.2. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Mauritius.

## **10. Amendments**

- 10.1. Cellplus reserves the right to amend these Terms at any time, and the revised Terms shall be effective upon publication on Cellplus' official website or through other communication channels.
- 10.2. Continued use of the Package after any such amendments shall constitute acceptance of the revised Terms.